



Organization - A number of people with specific _____ who are _____
for some _____.

Culture - Set of _____ passed down from one _____
to the next. It is a _____ behavior.

Personal culture - Pattern of behaviors that include: _____

Organizational culture - How an organization _____, what it finds _____
and how it conducts _____. In order to _____ in an
organization, you must be aware of it's culture.

Culture Shock - The _____ or _____ that sometimes results
when people come into contact with a culture _____ from their own.

Diversity - Encountering people of different _____, _____, _____,
_____, _____, and _____.

Since you are _____, you add to the diversity of groups in which you participate.

Cultural Challenges:

When there's conflict with organizational policies or procedures you can _____, try to
change the conflicting policies, or simply _____.

Change in an organization is usually _____.