

KEY TERMS

- a) **Leader** a person who has a vision, a drive and a commitment to achieve that vision, and the skills to make it happen.
- b) Leadership process by which a person influences others to accomplish an
 objective and directs the organization in a way that makes it more cohesive and
 coherent.
- c) **Authoritarian** when leaders tell their employees what they want done and how they want it accomplished, without getting the advice of their followers.
- d) **Participative** the leader including one or more employees in the decision making process (determining what to do and how to do it). However, the leader maintains the final decision making authority.
- e) **Delegative** the leader allows the employees to make the decisions. However, the leader is still responsible for the decisions that are made.

f) 5 Leadership Qualities:

- a. **Honesty** people want to follow an honest leader.
- b. **Forward-Looking** figuring out where to go from where you are now.
- c. **Competent** demonstrate competency in a way that people notice.
- d. **Inspiring** influencing the way people think and feel about organizational issues; getting others excited about possibilities and ideas.
- e. **Intelligent** committed to continual learning–both formally and informally.